GOVERNMENT OF INDIA
HEALTH AND FAMILY WELFARE
LOK SABHA

STARRED QUESTION NO:48
ANSWERED ON:26.07.2006
CHANGE IN CENTRAL GOVERNEMNT HEALTH SCHEME
Siddeswara Shri Gowdar Mallikarjunappa

Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

(a) whether there is any proposal under consideration to introduce any change in the Central Government Health Scheme;

(b) if so, the outlines of this proposal; and

(c) the details of benefits likely to be achieved therefrom?

Answer

THE MINISTER OF HEALTH AND FAMILY WELFARE (DR. ANBUMANI RAMADOSS)

(a)to(c): A statement is laid on the Table of the House.

STATEMENT REFERRED TO IN REPLY TO LOK SABHA STARRED QUESTION NO. 48 FOR 26TH JULY, 2006

Yes, Sir, various reforms have been taken up recently for making the functioning of CGHS more user friendly. A major initiative taken up is the plan for computerising CGHS dispensaries in Delhi in the current financial year and thereafter in the remaining CGHS cities.

A pilot project for computerisation of CGHS dispensary, Lakshmi Nagar, Delhi, has been successfully operationalised. A trial run of dispensaries of North Avenue, South Avenue and Medical Centre at Parliament House has also started. Digitalisation of index cards of CGHS beneficiaries of East Zone, Central Zone and South Zone of Delhi has been completed. Proposal for computerisation of remaining dispensaries at an estimated cost of Rs.8.70 crores is under process.

Computerised processing of all Hospital bills, and bills of local chemists has been outsourced on a pilot basis in respect of two dispensaries under CGHS Delhi to Third Party Administrators (TPA) recognised by the Insurance Regulatory Development Authority. The pilot project has already started for two dispensaries under CGHS East Zone, Delhi. The TPA has to do the following:-

(a) Computerising the receipt, processing and sanction of all claims received by CGHS, Delhi, so as to ensure settlement of claims/bills within five working days.

(b) Placing the entire processing movement on a web site.

(c) Attending to all queries about bills/claims

(d) Enabling claimants to track the progress of their claim on the web.

(e) Advising the claimants about the disposal of their claim and, if sanctioned, to confirm receipt of payment by them.

(f) From the claims to capture data about disease profiles, course of treatment, drugs prescribed etc.

(g) Create an appropriate MIS for future planning.

Computerisation will help in reducing waiting time of patients at dispensaries, fast delivery of indented medicines to the beneficiaries, processing of all records relating to reimbursements, indents reports will be handled efficiently and data for MIS would be generated for future planning.

Local Advisory Committees have been constituted in the dispensaries to address grievances of beneficiaries, with CMO-in-charge as Chairman and Members from Pensioners Welfare Associations, Residents Welfare Associations and Area Welfare Officers. Local chemists are also required to attend these meetings.

Empanelment of private hospitals/diagnostic centres has now been converted into a continuous process. No tenders are henceforth to be floated for empanelment. Hospitals/Diagnostic centres that fulfil CGHS norms for such empanelment can now apply anytime provided they are willing to accept the rates approved by CGHS. This will eliminate the periodicity in the empanelment process. The eligible Private Hospitals and Diagnostic centers can submit their applications electronically also.